

SUMMARY

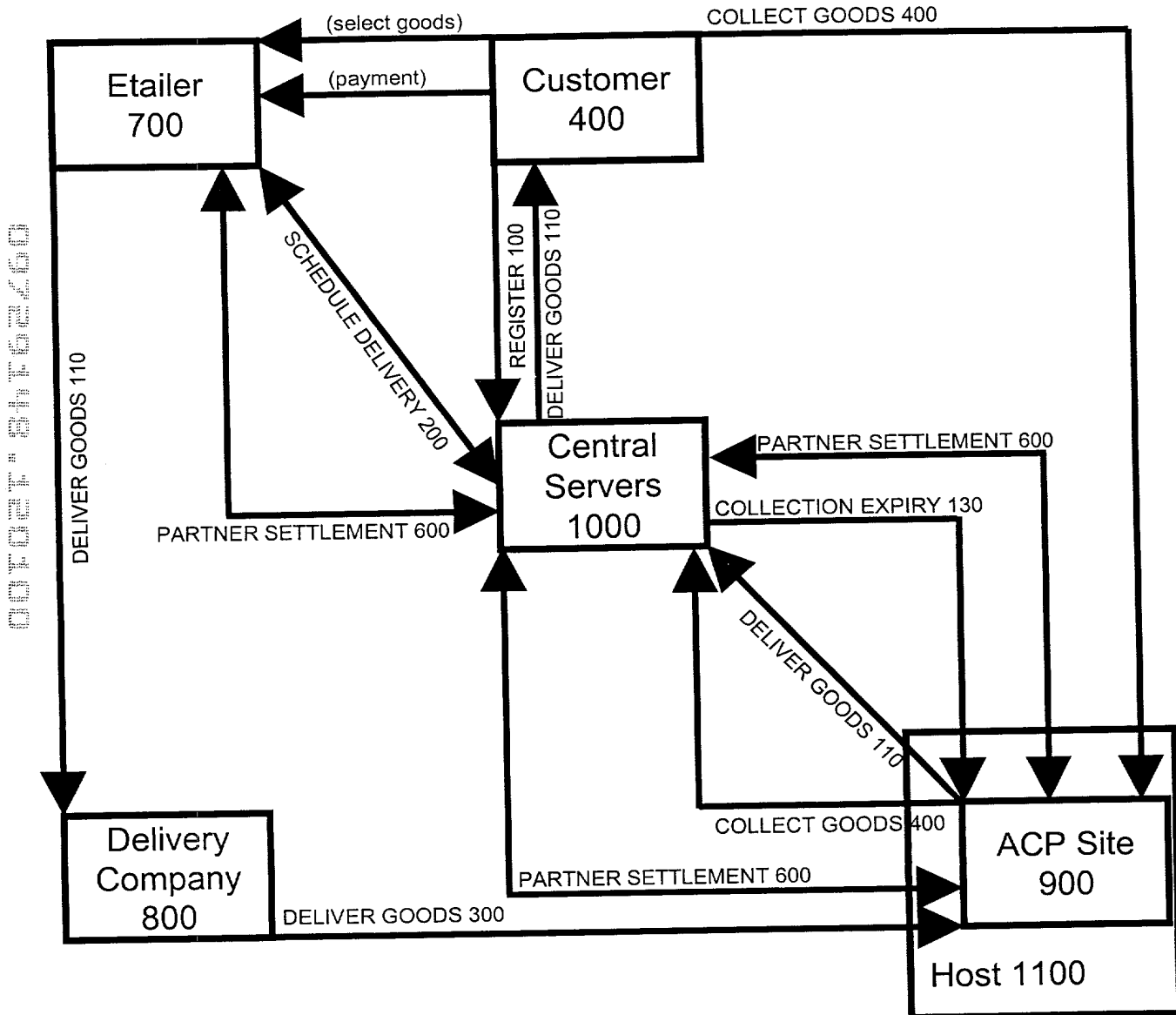


FIG. 1

## Central Servers 1000

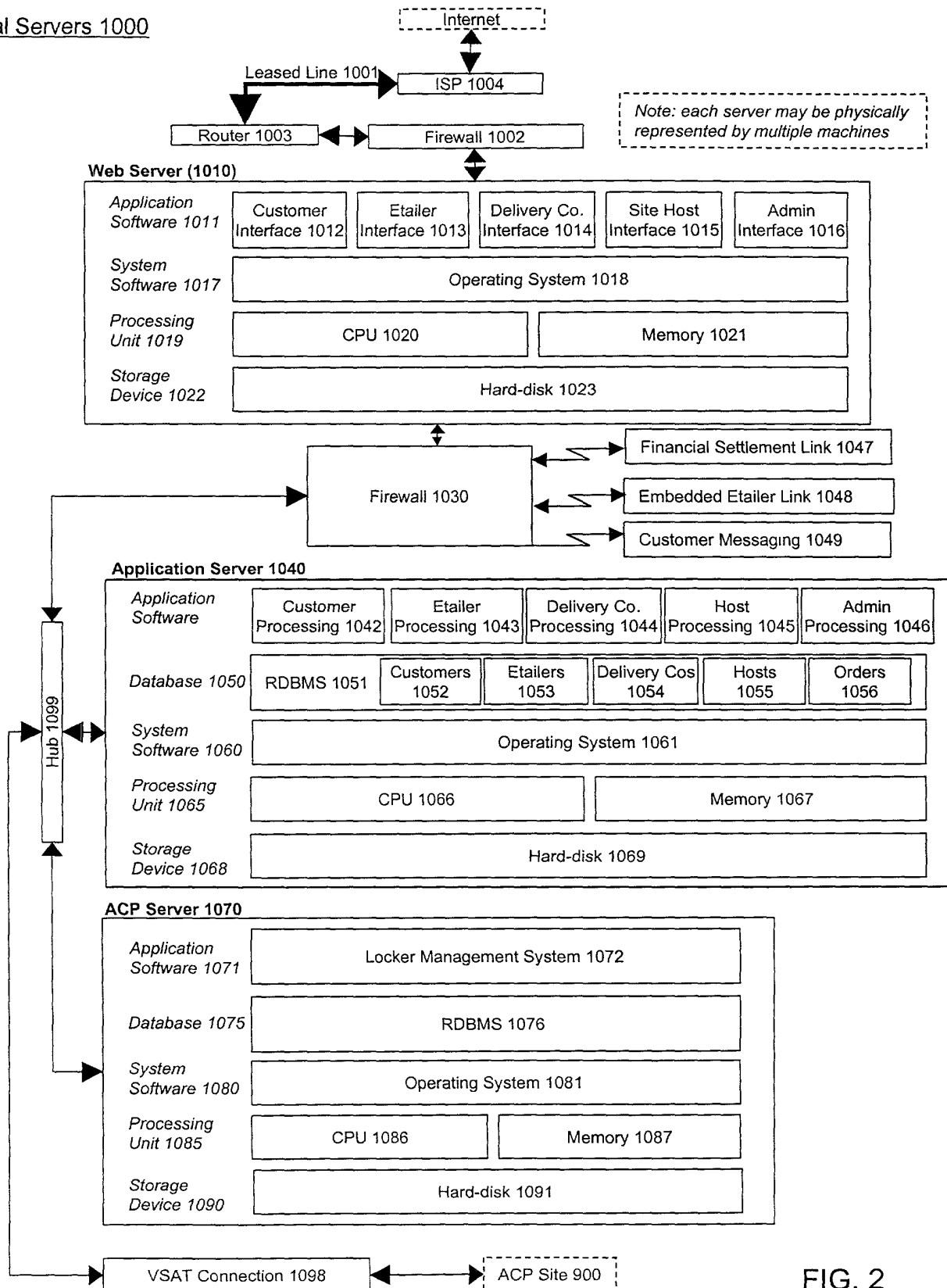


FIG. 2

Etailer 300

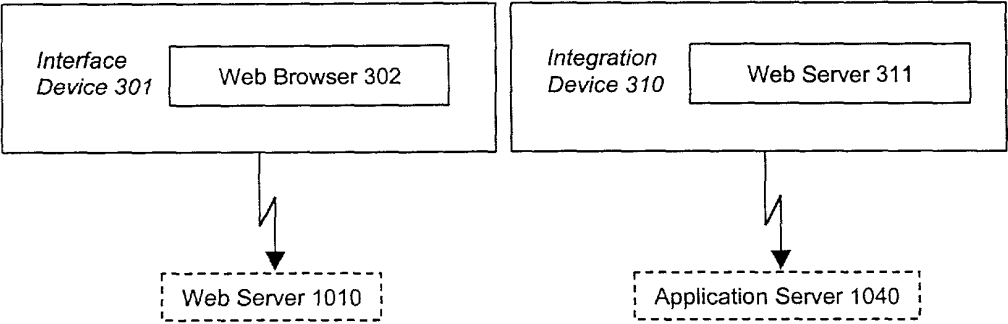


FIG. 3

Customer 1200

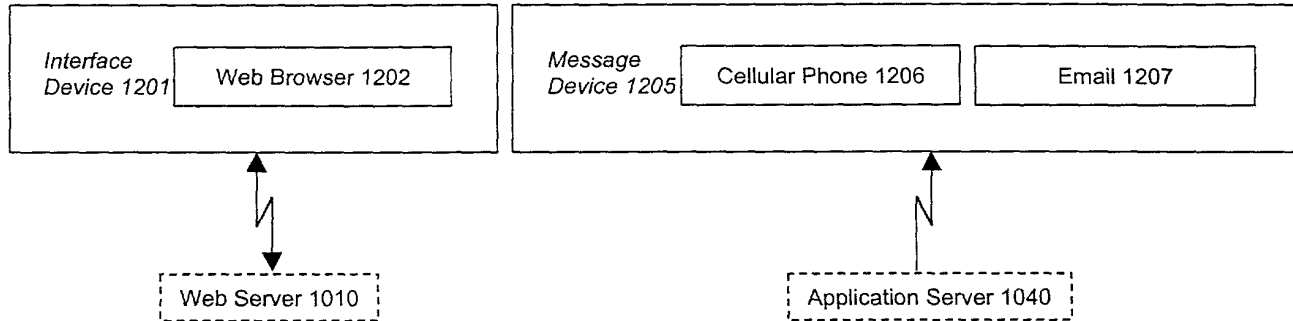


FIG. 4

ACP Site 900

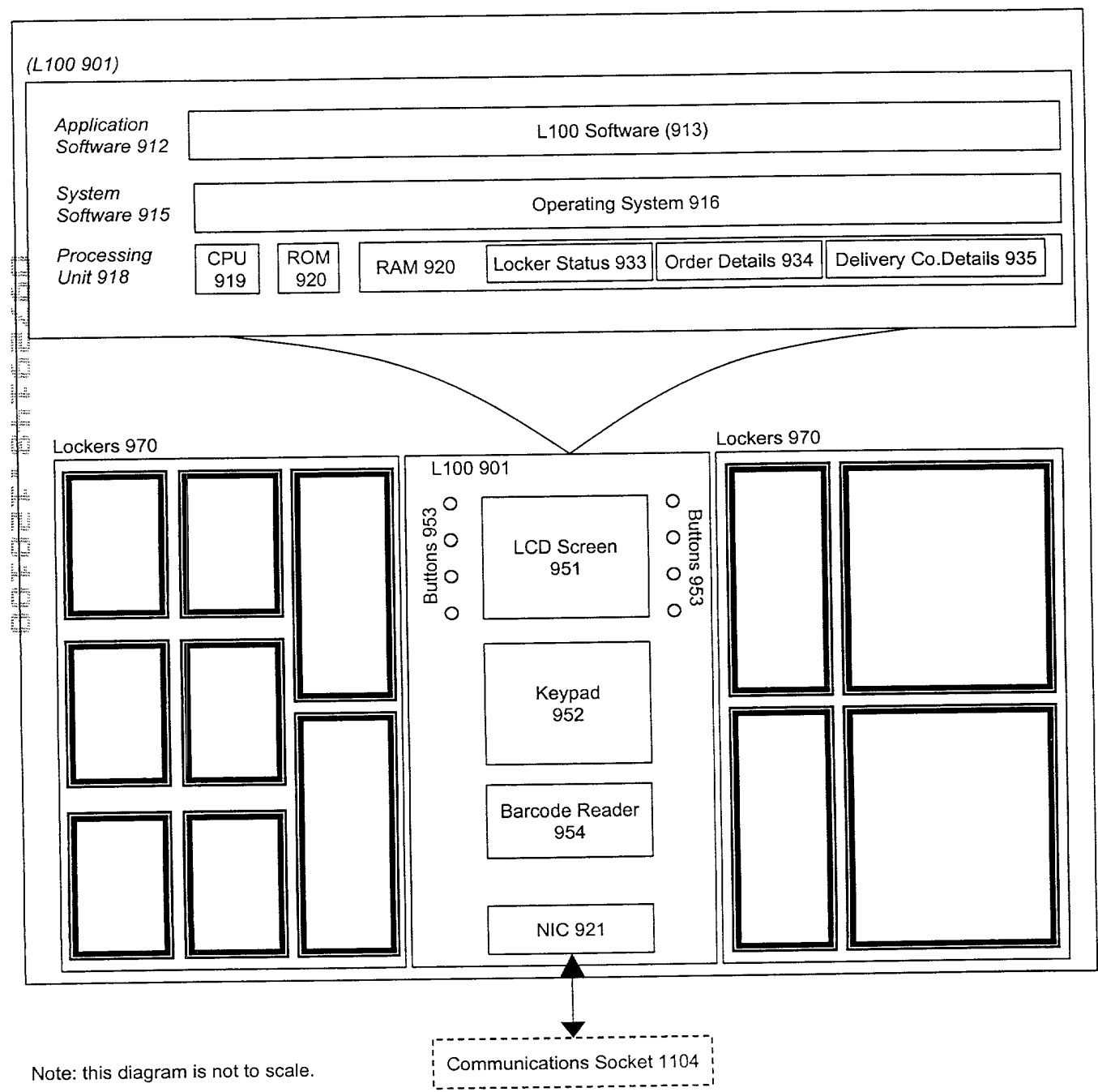


FIG. 5

Delivery Company 800

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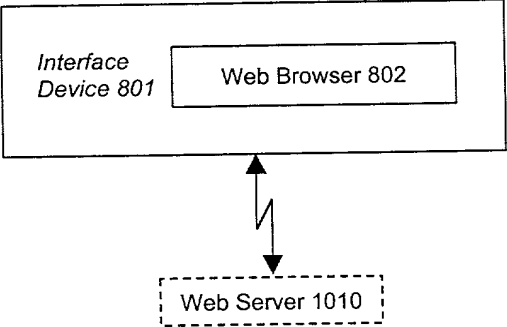


FIG. 6

Host 1100

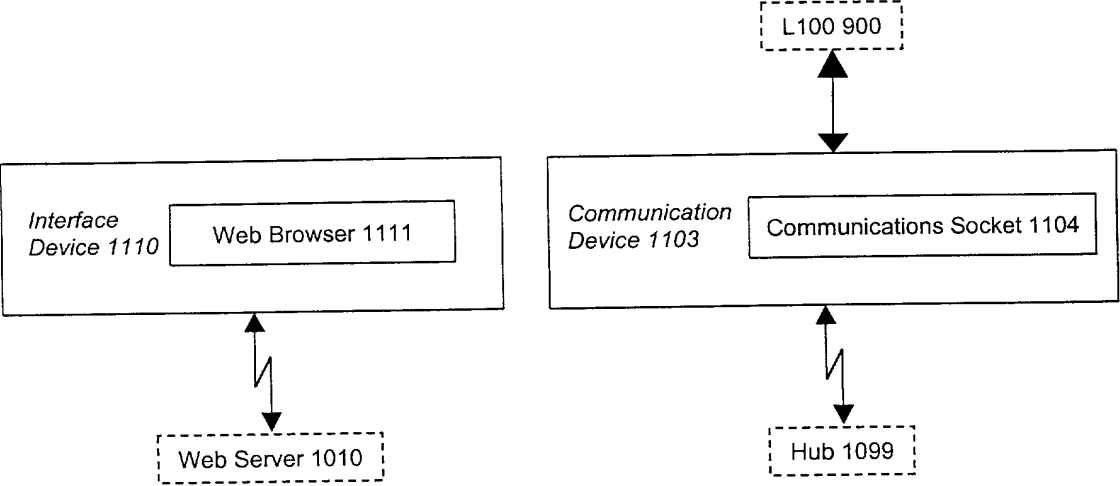


FIG. 7

## REGISTER 100

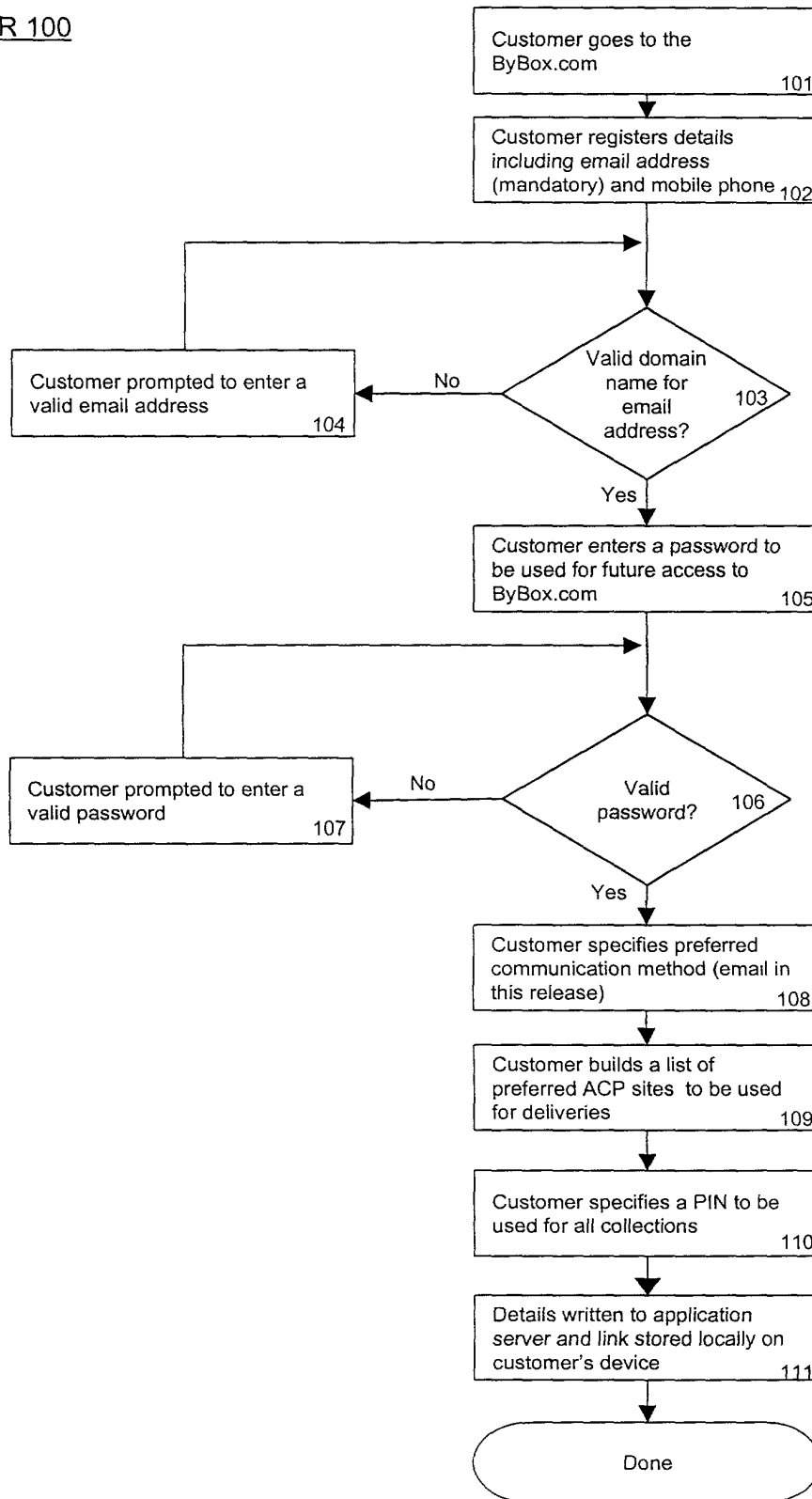


FIG. 8



# SCHEDULE DELIVERY 200

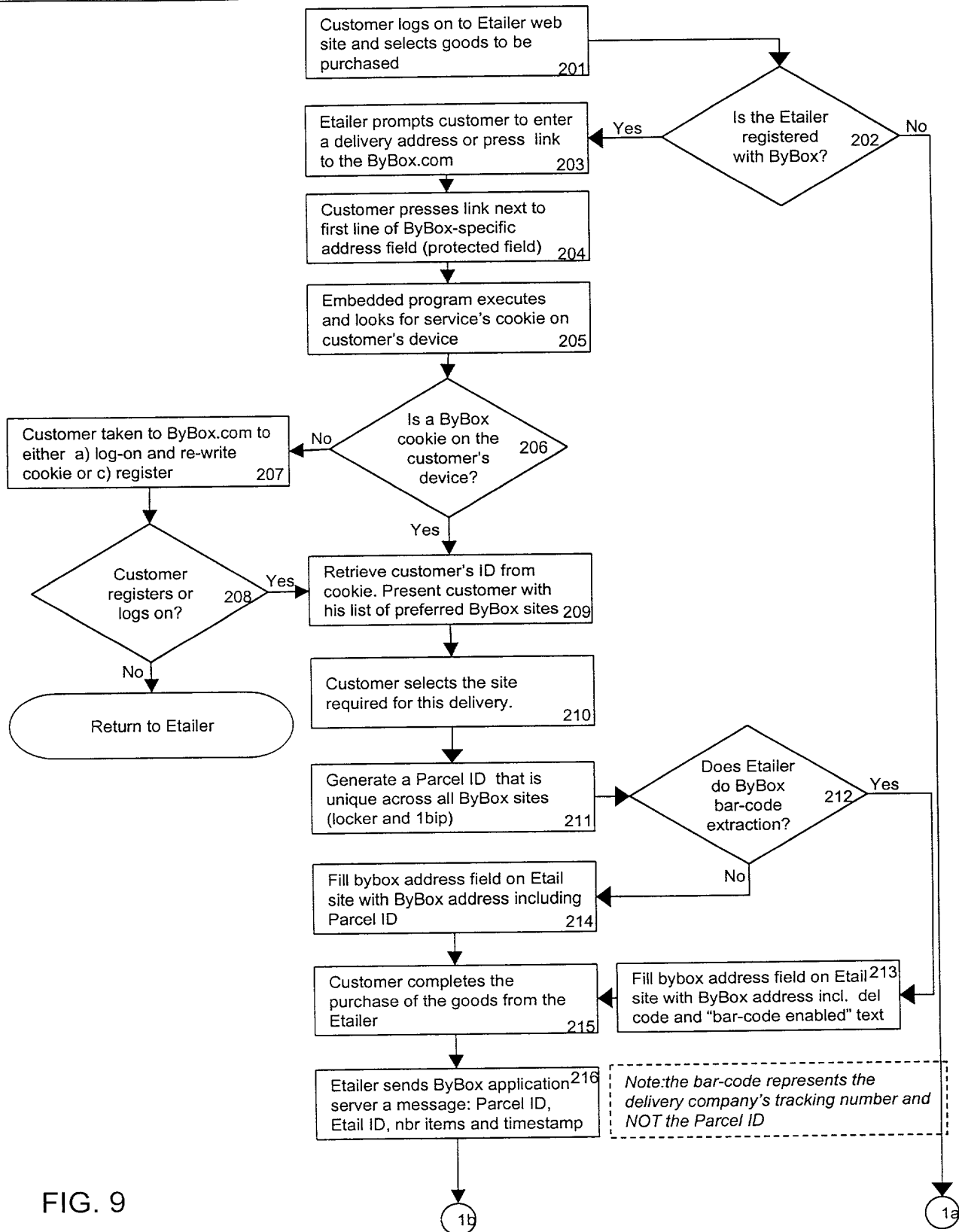


FIG. 9

SCHEDULE DELIVERY 200 (cont.)

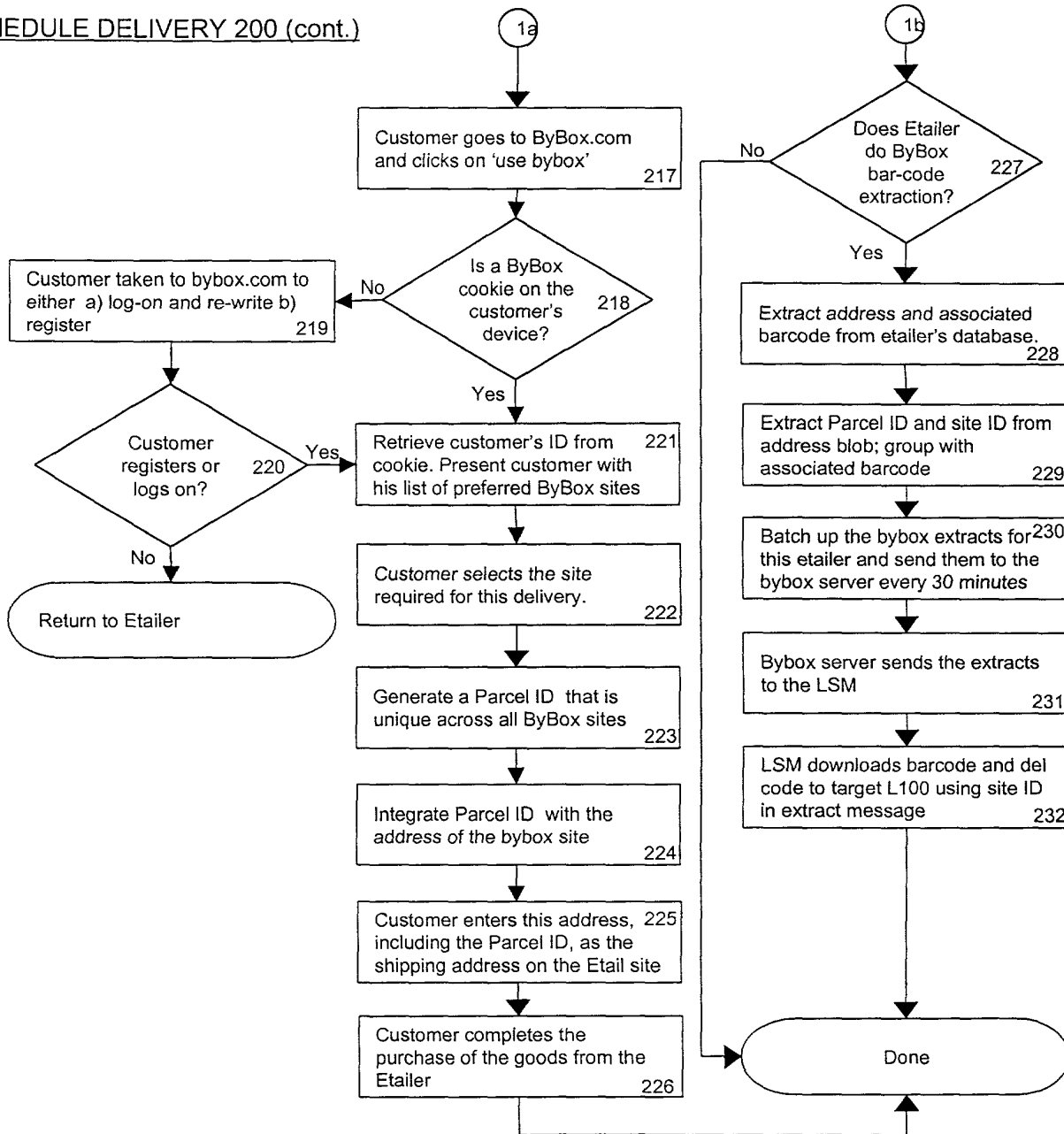


FIG. 9a

## DELIVER GOODS 300

FIG. 10

Collect Goods 400

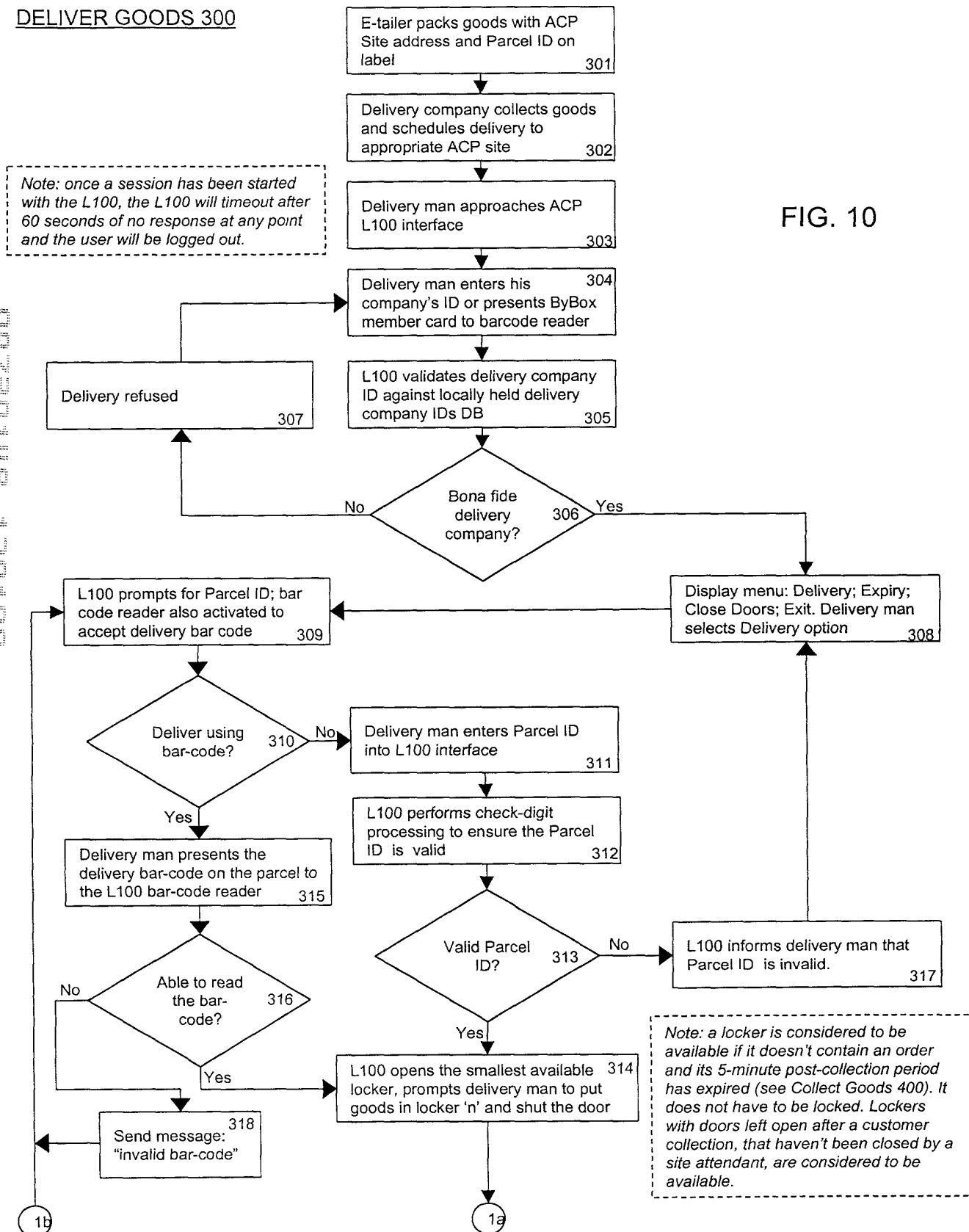
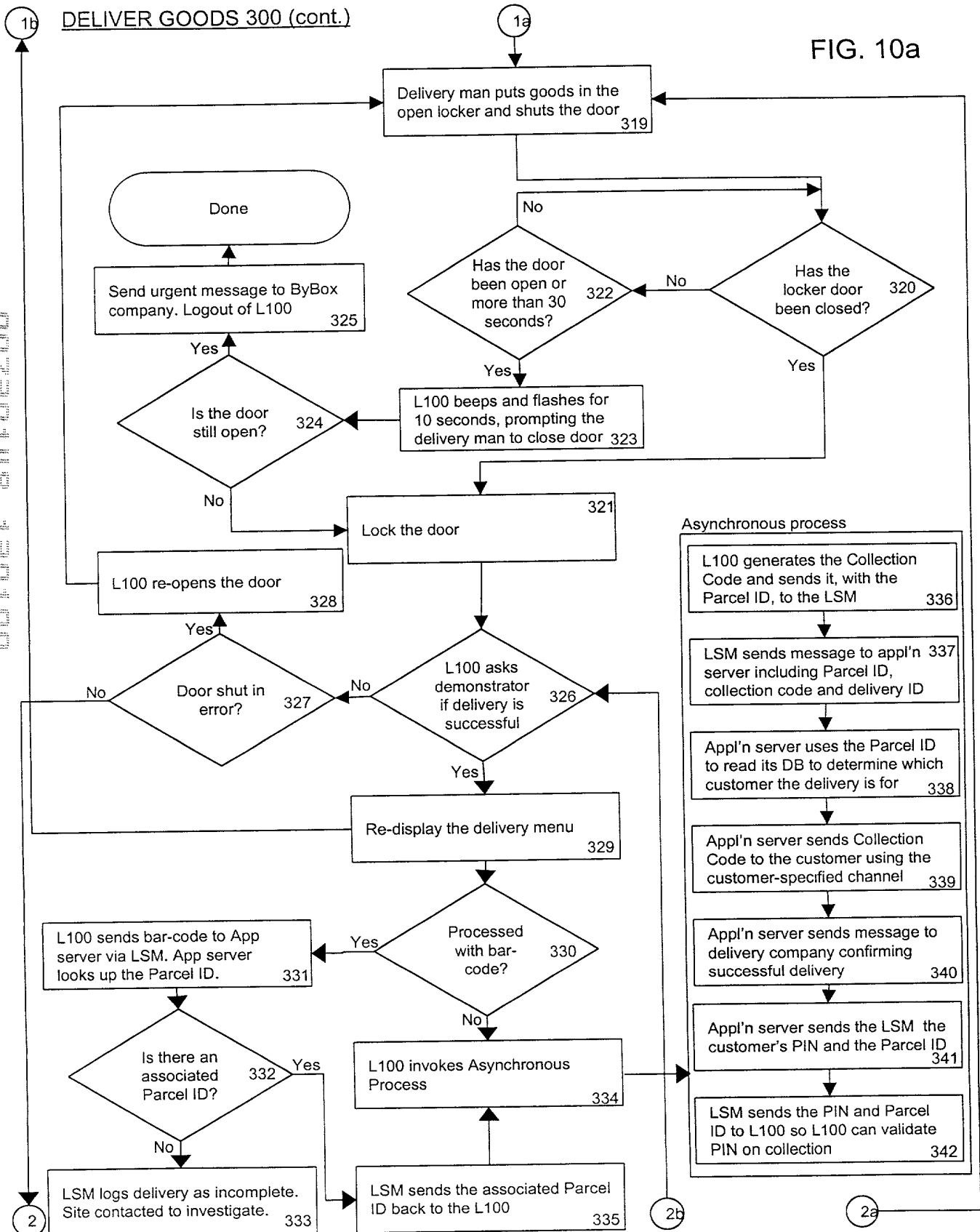


FIG. 10a



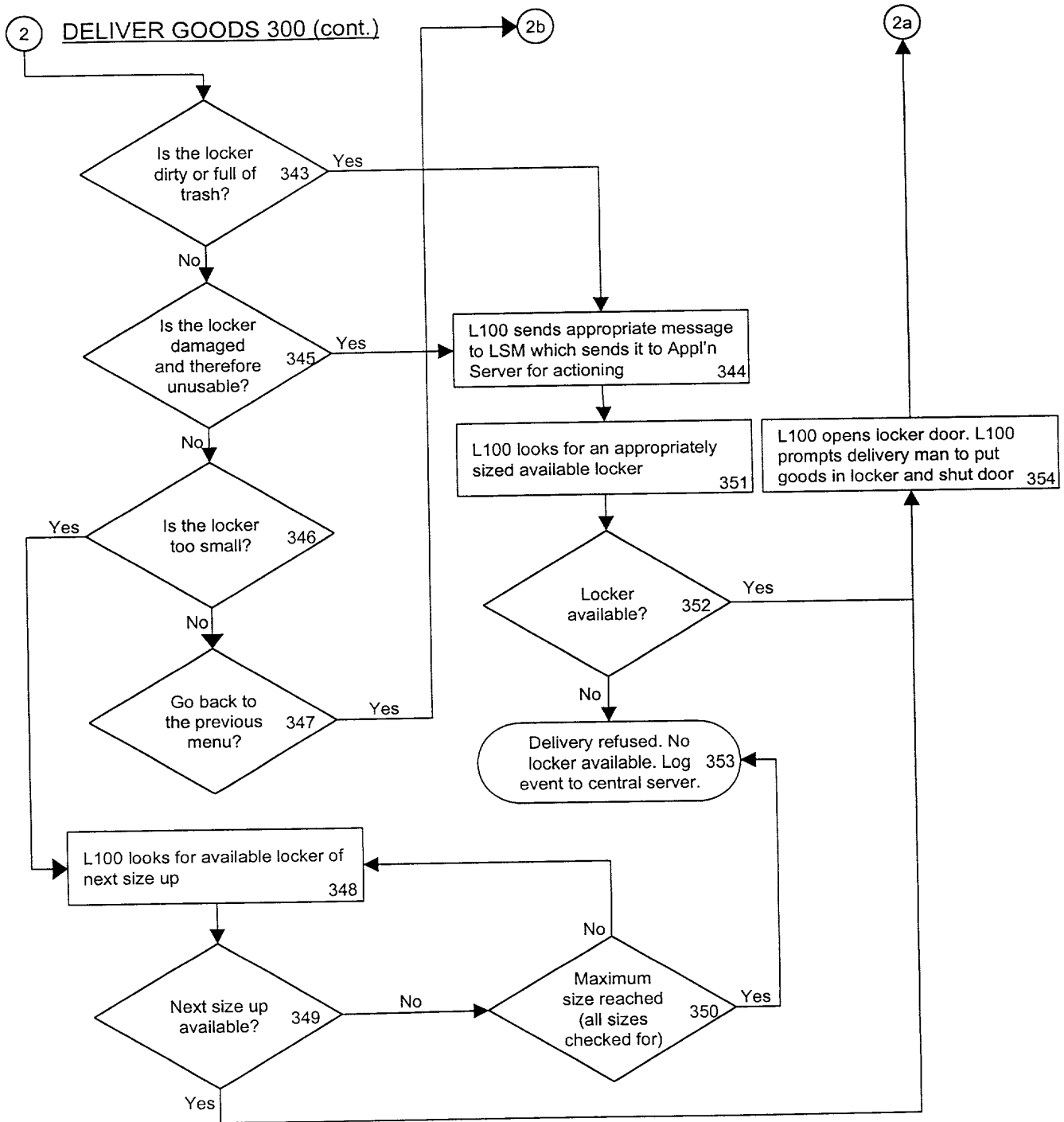


FIG. 10b

# COLLECT GOODS 400

FIG. 11

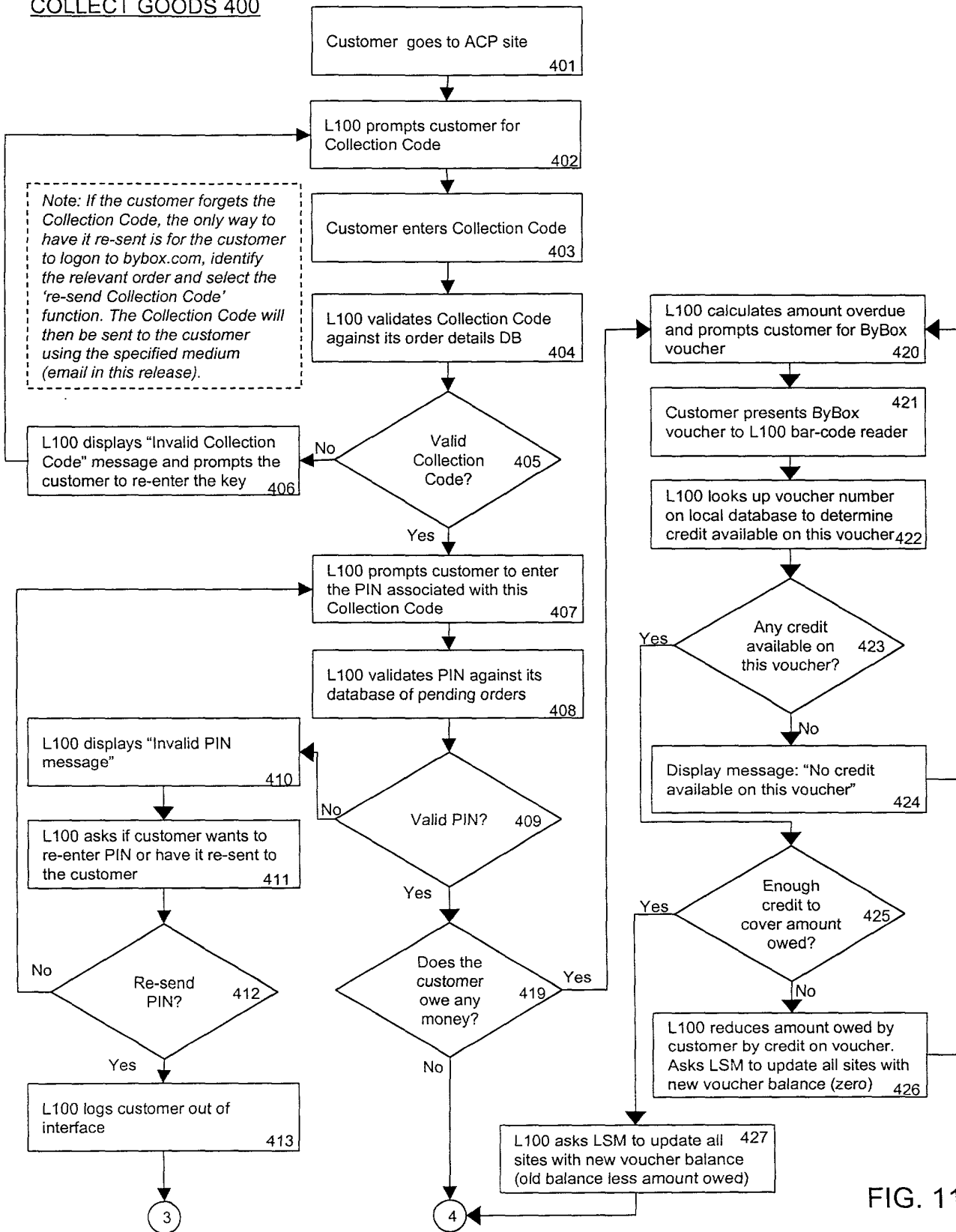
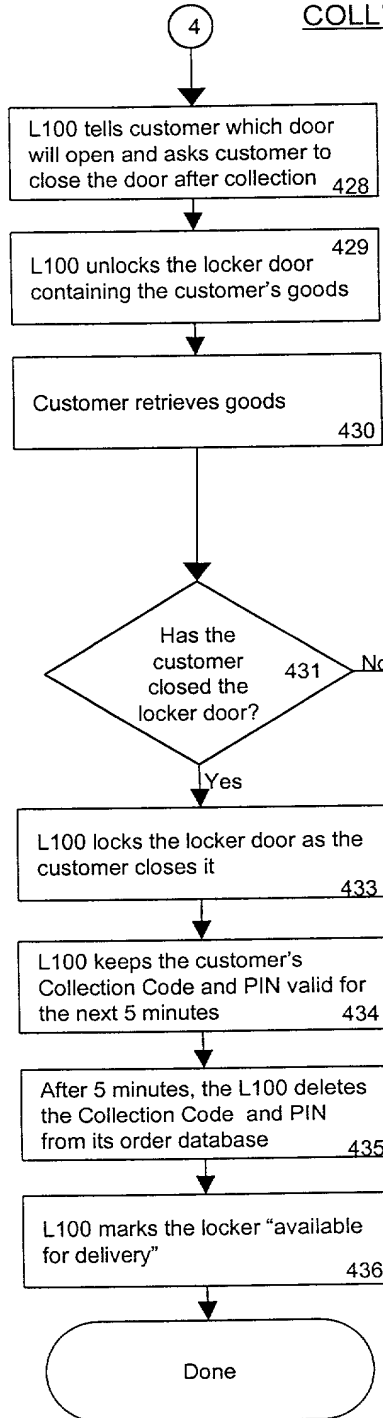
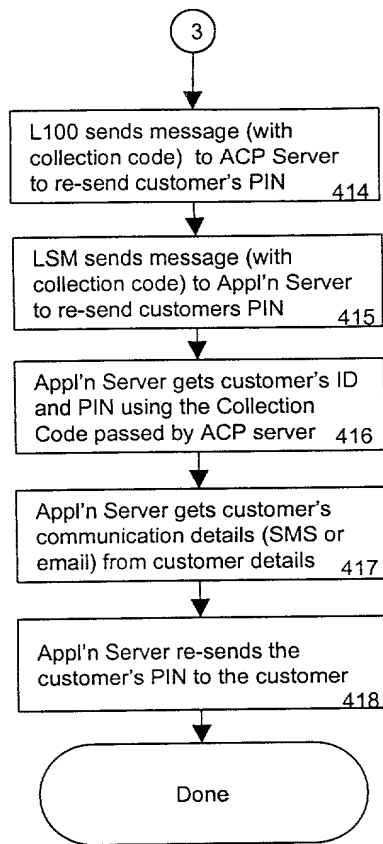


FIG. 11



*Note: a locker door will be "lockable" only for the 30 seconds after it has been opened for the customer to collect their goods. After this period, it will not be locked even if closed by the customer or anybody else. Otherwise, if the door was left in a state where it would be locked when closed, all sorts of things could be locked in by mistake (animals, small children etc.). This would clearly be unacceptable.*

*In this release the locker door will be locked by a site attendant, or by a delivery man if the open locker is to be used for another delivery. However, the medium-term solution might be for the locker door to automatically close after opening.*

*Note: the L100 needs to allow the customer to re-open the locker in case the locker door was accidentally closed before the goods were removed. The customer is allowed 5 minutes for this purpose.*

FIG. 11a

# COLLECTION EXPIRY 500

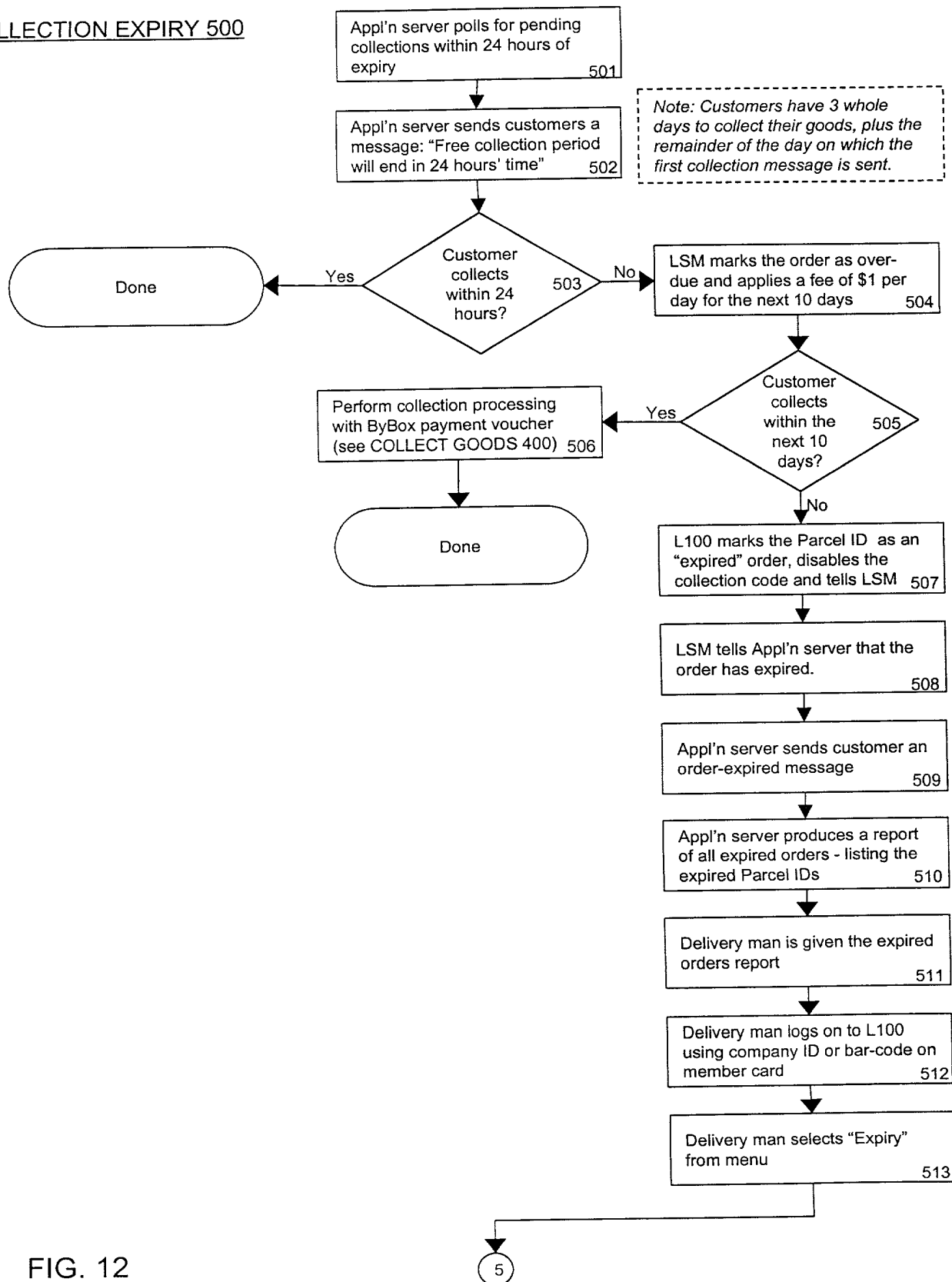


FIG. 12



COLLECTION EXPIRY 530

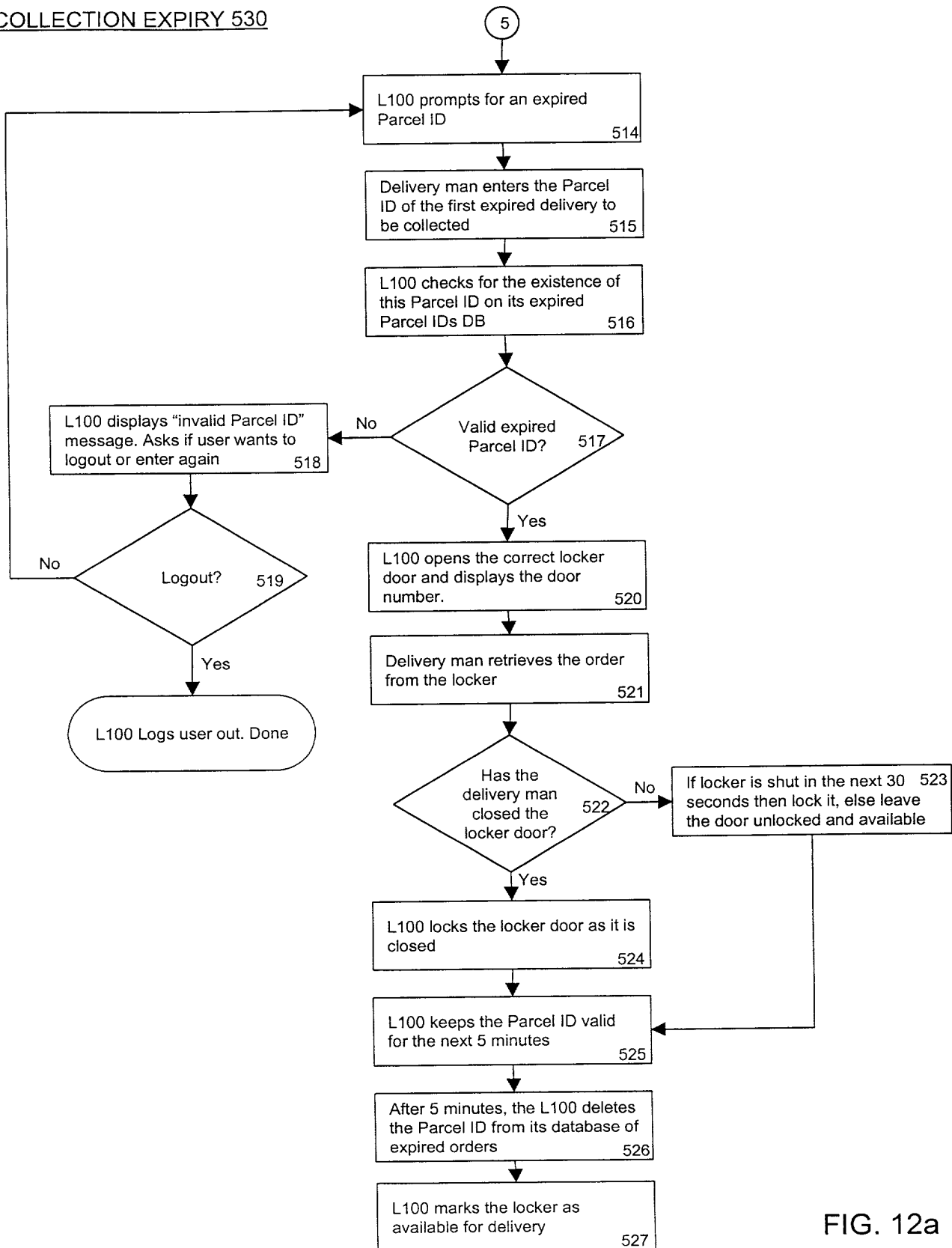


FIG. 12a

## PARTNER SETTLEMENT 600

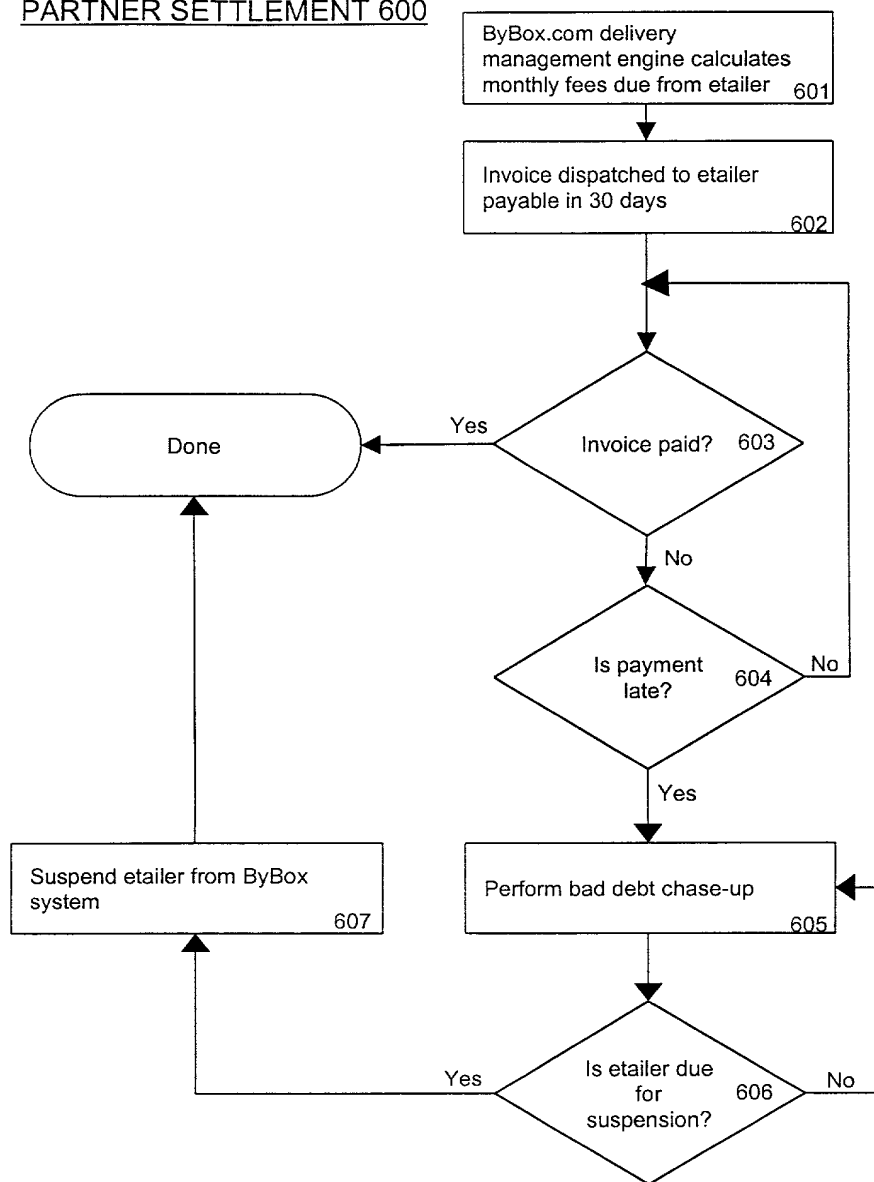


FIG. 13

PARTNER SETTLEMENT 600  
(Contd)

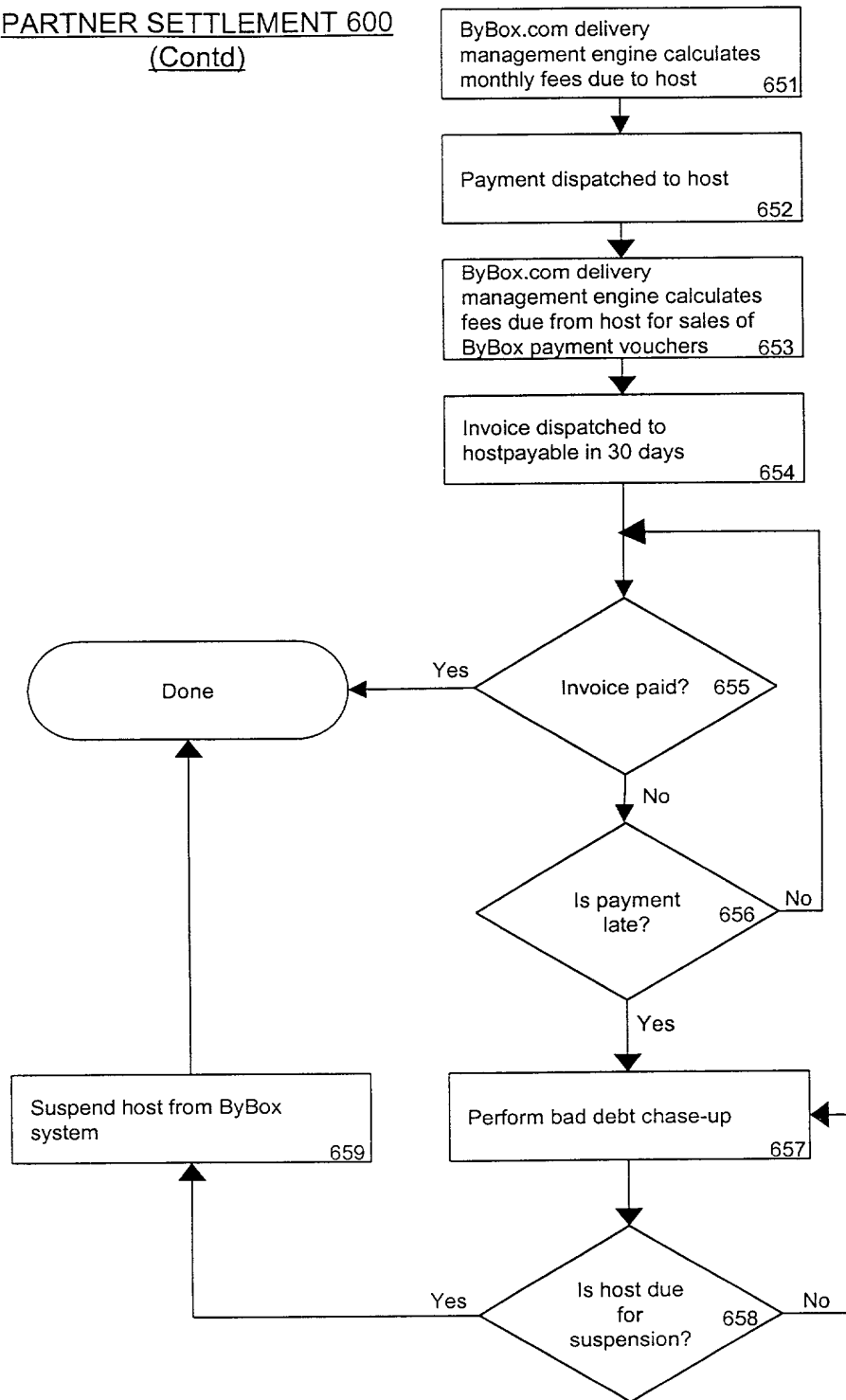


FIG. 14

## CLOSE DOORS 1300

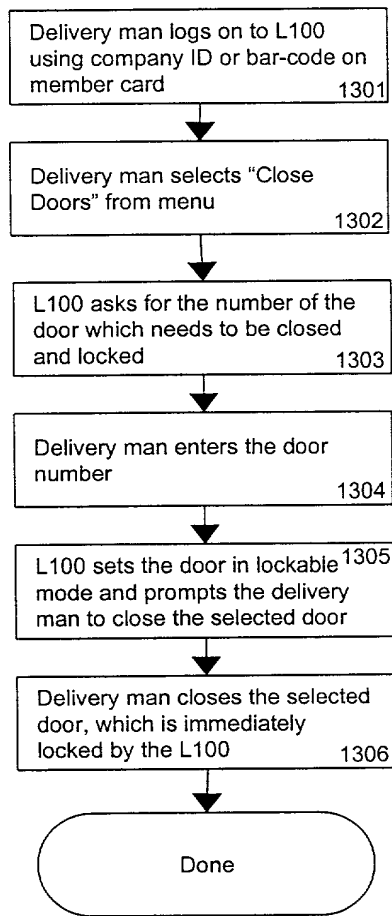


FIG. 15

## DELIVERY COMPANY REGISTRATION 1400

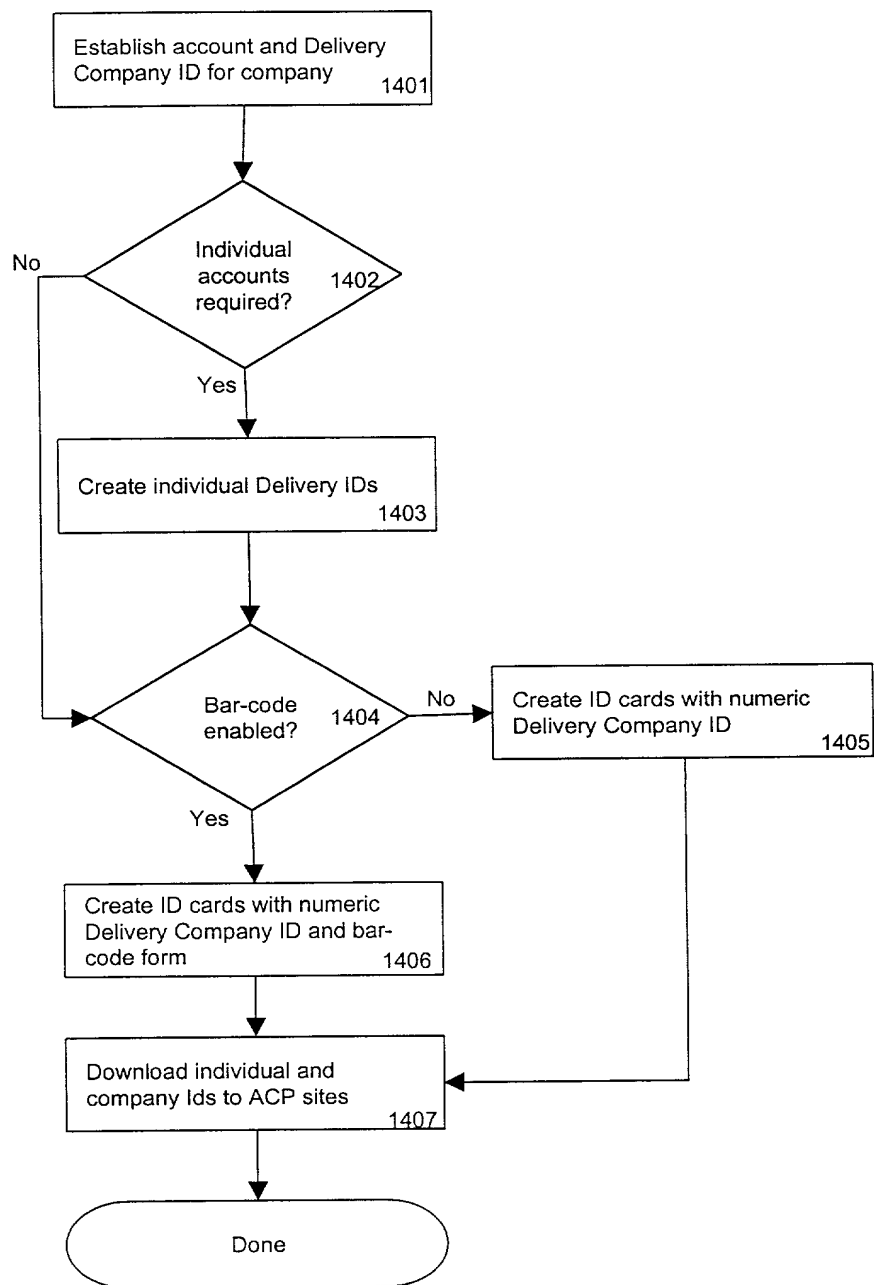


FIG.16

## ACP HOST REGISTRATION 1500

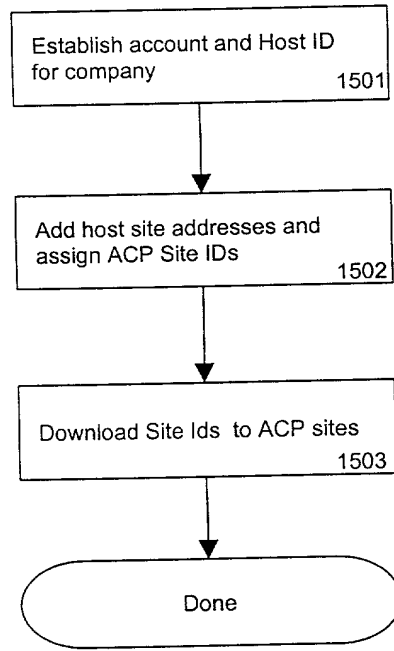


FIG. 17

ETAILER REGISTRATION 1600

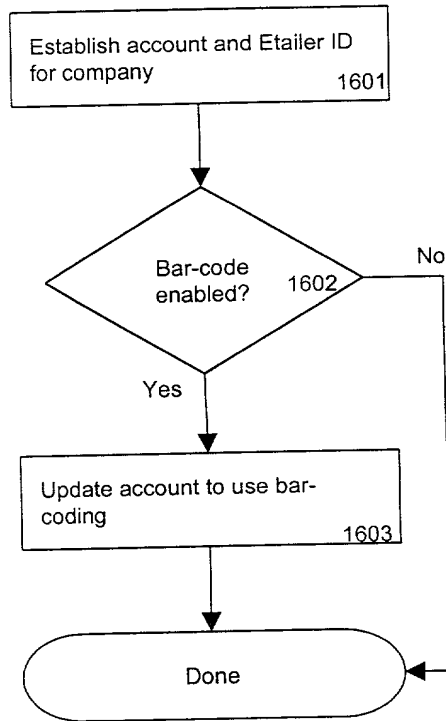


FIG. 18